

Annual Benefit Statement Pension Surgeries

Towards the end of the year Your Pension Service will start to hold a series of Pension Surgeries across Cumbria. Staff from Your Pension Service will be available for you to speak to regarding your LGPS pension queries or if you want some information about joining the scheme.

To book a 20 minute appointment, please click on the relevant Surgery within the table - remember to book early!

Please can you bring with you your login details for My Pension Online so that we can make the appointment as worthwhile as possible. If you have forgotten your password then please request a password reset ahead of the appointment.

If you have not yet registered, then please visit www.yourpensionservice.org.uk and complete the sign-up process.

No matter who your employer is, you can book an appointment at any of the sessions listed.

Please note: There will be no representation from the AVC provider. You can find more information on increasing your benefits here:

[Topping up](#)

Venues	Dates
<u>Barrow Borough Council</u> The Forum, The Ante Room, 28 Duke Street, Barrow-in-Furness, Cumbria LA14 1HH	08 Oct 2018
<u>Cumbria County Council</u> Conference Room A, Cumbria House, 117 Botchergate, Carlisle CA1 1RD	29 Nov 2018
<u>Carlisle City Council</u> Committee Room B & C, Civic Centre, Carlisle, CA3 8QG	10 Jan 2019
<u>South Lakes District Council</u> Bindloss Room Kendal Town Hall Highgate LA9 4DL	11 Mar 2019
<u>Allerdale Borough Council</u> Lonsdale Room, Allerdale House, Workington, CA14 3YJ	11 April 2019
<u>Eden District Council</u> Council Chamber, Town Hall, Penrith, CA11 7QF	20 Feb 2019

[SEE NEXT PAGE FOR BOOKING INSTRUCTIONS](#)

Please note: Your Pension Service is committed to electronic communications so that we can provide you with the most efficient service possible, although you can opt out of electronic communications if you wish. Just let us know in writing. If you have already opted out of electronic communications you will receive your annual benefit statement by post.

Booking Instructions

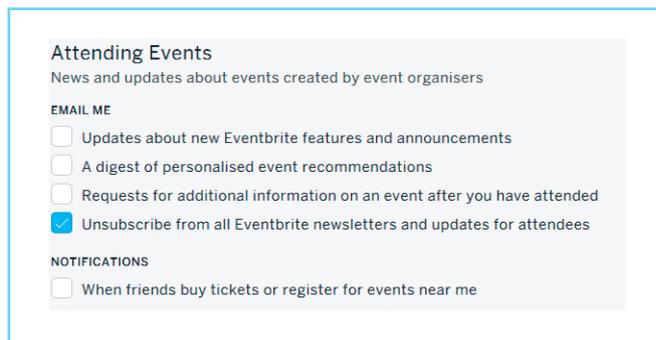
To book your appointment at your chosen surgery please click on the relevant venue on the previous page, this will take you to Eventbrite where you can select your preferred appointment slot.

Following on from booking your surgery place please follow the instructions below if you wish to opt out of future emails from Eventbrite that do not relate to this booking.

Eventbrite – opting out of emails

If you do not wish to receive emails from Eventbrite you can change your settings.

1. Log in to your Eventbrite account using your email address and password.
2. Click on the icon on the menu bar and go to your account settings.
3. Select "**Email Preferences**" from the left hand menu, and change the settings to the following.



The screenshot shows the 'Attending Events' settings page. Under the heading 'Attending Events', there is a sub-heading 'News and updates about events created by event organisers'. Below this, there is a section titled 'EMAIL ME' with four options, each with a checkbox: 'Updates about new Eventbrite features and announcements' (unchecked), 'A digest of personalised event recommendations' (unchecked), 'Requests for additional information on an event after you have attended' (unchecked), and 'Unsubscribe from all Eventbrite newsletters and updates for attendees' (checked). Below this is a section titled 'NOTIFICATIONS' with one option: 'When friends buy tickets or register for events near me' (unchecked).

Within the Account Settings option you can also close your account if you wish, by selecting "**Close Account**" from the left hand menu.

Pensions Helpdesk:

 Tel: 0300 323 0260
8am to 6pm Monday to Friday

@ Email:
Askpensions@localpensionspartnership.org.uk

 Website:
www.yourpensionservice.org.uk



Feedback

As always we welcome your feedback on any of the services we deliver as well as what you would like to see in future editions of Scheme Talk. Why not take part in our survey by completing the [Customer Satisfaction Survey](#)

Important notice

Please note that whilst we make every effort to ensure that the content of this newsletter is accurate, nothing within overrides the provisions of the pension scheme and associated legislation.